

# Health All

KanCare UluitedHealthcare<sup>®</sup> Community Plan

#### Did you know?

More than 12 percent of adults age 20 and over have diabetes. About one in four of these people don't yet know they have it. Your doctor can do a simple blood test to see if you are at risk.

(Centers for Disease Control and Prevention)



## Be sun safe

Keep your skin looking young and healthy.

The SPF number on sunscreen stands for sun protection factor. In theory, this number means that the sunscreen will protect you from sunburn for as long as it would take you to burn without it, times the SPF. So, if you would burn in 10 minutes, an SPF 30 sunscreen would protect you for 300 minutes.

However, in real life, sunscreen wears off after about an hour.

It's still very important to use sunscreen. It helps prevent skin cancer. Wear moisturizer or makeup with sunscreen every day. If you are going to be outdoors for a while, apply a thick coating of sunscreen. Put on more after an hour or after swimming or sweating.

UnitedHealthcare Community Plan 10895 Grandview, Ste. 200 Overland Park, KS 66210

# Under control

Keep close tabs on your diabetes.

If you have diabetes, you need to make your health a priority. Regular testing helps you see how you're doing. Have you gotten these tests recently?

- A1c blood test: This test shows how well your blood sugar has been controlled over the last 2 to 3 months. Get your A1c tested two to four times per year.
- HDL (good) cholesterol: Controlling cholesterol is important for heart health. HDL should be more than 40 for men and 50 for women. Get this test once a year.
- Kidney function: Diabetes can damage your kidneys. This test makes sure yours are working right. Get this test once a year.
- Dilated eye exam: High blood sugar can cause blindness. Your eye doctor will look at the inside of your eyes. This test helps find problems before you notice them. Get this test once a year.



Ē	Do you have
	diabetes? Call
	Member Services
oll-free at <b>1-877-542-9238,</b>	
TY 711. Ask about disease	

management programs that can help you manage your condition.

### We care

UnitedHealthcare Community Plan provides care management. Care management helps members with special needs get the services and care they need. Care managers work with the health plan, providers, and outside agencies. They help people with:

- Physical disabilities
- Serious mental illness
- Complex health problems
- Other special needs

We also have programs for members with certain conditions. For example, we provide support for members with diabetes or who are pregnant.



How can we help? Take a Health Assessment at myuhc.com/CommunityPlan. Or take it over the phone by calling

Member Services toll-free at 1-877-542-9238, TTY 711. This short survey will help find programs that are right for you.

## Your best shot

Streptococcus pneumoniae is a common bacterium. It is spread by sneezing and coughing. It causes some kinds of serious pneumonia and meningitis. It can be dangerous or even deadly. It's very important for at-risk adults to get vaccinated. It's recommended for:

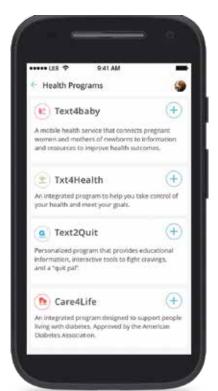
- Anyone over 65 years old
- Smokers
- People with asthma, diabetes, or other chronic conditions
- People with weak immune systems

Pneumococcal shots can last a lifetime, but some people need boosters after five years. Ask your primary care provider if it's time for you to get one.



Need a PCP? To find a network provider, visit myuhc.com/CommunityPlan or use the Health4Me<sup>™</sup> app. Or, call Member Services toll-free at 1-877-542-9238, TTY 711.





## Stay connected

Introducing UnitedHealthcare MyHealthLine™

Our adult members can get no-cost mobile phone service through the federal Lifeline Assistance program. Get a no-cost mobile phone\* or use your own phone. Service is available from select Lifeline service providers based on location and eligibility. All plans include data, talk, and text at no cost to you. MyHealthLine also includes:

- Health tips and reminders via text
- Calls with our Member Services
- Mobile health coaching programs

Apply now. Learn more about MyHealthLine and apply for Lifeline service from select Lifeline service providers at UHCmyHealthLine.com. Already have Lifeline service? Go to the website to see if you can upgrade.

Lifeline is a government assistance program. The service is non-transferable. Only eligible consumers may enroll in the program. The program is limited to one discount per household.

\*Phone is subject to location and eligibility.

## The right dose

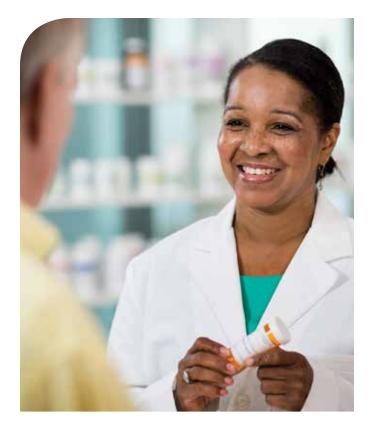
#### 4 facts about antidepressants

Depression is a serious, but treatable, condition. It is very common. Many people are helped by medicine for depression. When you understand your medication, you can make sure it is safe and effective for you. Here are four things you should know about antidepressants.

- **1. You might need to try more than one drug.** Many people feel better on the first one they try. Others need to try different drugs until they find the one that works best for them.
- **2. They usually take a while to work.** Some drugs take at least six weeks until they make you feel better. Be patient, and keep taking your medicine as directed.
- **3. Most people notice side effects.** However, they usually go away after a few weeks. Talk to your doctor if they don't.
- **4. Don't quit your medicine suddenly.** You need to work with your doctor to taper your dose. If you quit suddenly, you might feel sick.

3

**Follow up.** If you are getting treatment for mental health, it's important to keep your follow-up appointments. If you were hospitalized, be sure to see your mental health provider within seven days after you leave the hospital.





#### **Resource corner**

**Member Services** Find a doctor, ask benefit questions, or voice a complaint, in any language (toll-free).

1-877-542-9238, TTY 711

**Our website and app** Find a provider, read your Member Handbook, or see your ID card, wherever you are.

myuhc.com/CommunityPlan Health4Me

NurseLine<sup>SM</sup> Get 24/7 health advice from a nurse (toll-free). 1-855-575-0136, TTY 711

KanQuit Get free help quitting smoking (toll-free). 1-800-QUIT-NOW, TTY 711 KSquit.org

**National Domestic Violence Hotline** Get 24/7 support, resources, and advice for your safety (toll-free).

1-800-799-SAFE, TTY 1-800-787-3224 thehotline.org

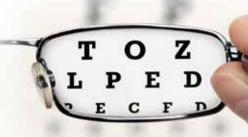
## Well balanced

#### 4 tips for preventing falls

- **1. Exercise.** Having weak legs or poor balance makes it more likely you will fall. You can keep your bones strong with exercise and healthy eating. This can also reduce your risk of fracture if you fall.
- 2. Know your medications.

Tell your doctor if your medications make you dizzy or drowsy. Sometimes it's a combination of medications that causes problems.

3. Check your vision. See your eye doctor every year. Make sure your glasses or contact lenses are the right strength.



**4. Keep your home safe.** Clutter, poor lighting, or small rugs can cause falls. Use non-slip mats in your bathroom. Use brighter light bulbs or more lights. Keep the things you use most in your kitchen in easy-to-reach cabinets.

#### Nurse on call

UnitedHealthcare has a 24/7 NurseLine<sup>SM</sup>. You can talk to an experienced nurse, day or night. NurseLine can help you with a variety of concerns. A nurse can:

- Educate you on your illness or condition
- Give you advice for self-care
- Help you decide how quickly you need to see a doctor
- Tell you the best place to get care for your illness or injury

Call anytime. Call NurseLine 24/7 at 1-855-575-0136, TTY 711.