



Important information

Your member handbook has been changed to update the below benefit information.
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Denial of enrollment

UnitedHealthcare may find an applicant ineligible to enroll in our MAP program if he/she does not meet the age requirements, is not a resident of UnitedHealthcare's service areas, or is not eligible for Medicaid. If you do not meet the eligibility criteria, UnitedHealthcare will recommend denial of your enrollment to the New York Medicaid Choice, if you do not choose to withdraw your application. Only the New York Medicaid Choice may deny enrollment and will notify you of your rights.

You may withdraw your application or enrollment agreement by noon on the 25th day of the month prior to the effective date of enrollment by indicating your wishes verbally or in writing and a written acknowledgment of your withdrawal will be sent to you. If the 25th day of the month falls on a weekend or holiday, the date reverts to the Friday prior to the 25th day of the month.

To learn more about these services, call Member Services at **1-866-547-0772**, TTY/TDD **711**.